



**MINUTES OF A MEETING OF THE
CAMBRIDGESHIRE POLICE AND CRIME PANEL
ON 15 MARCH 2023**

Members Present: Edward Leigh (Chair), Claire George (Vice-Chair), Councillors A Gilderdale, C Hogg, A Sharp, D Jones, S Ferguson, S Warren, S Count and G Wilson (Sub)

Officers Present: Jane Webb Senior Democratic Services Officer, Police and Crime, Peterborough City Council
Rochelle Tapping Monitoring Officer, Peterborough City Council

Others Present: Darryl Preston Cambridgeshire Police and Crime Commissioner
Jim Haylett Chief Executive OPCC
Jack Hudson Director – Governance & Compliance - OPCC
John Peach Deputy Police and Crime Commissioner
Catherine Kimberley Communications & Engagement Manager - OPCC
Cristina Turner Director – Strategic Partnerships - OPCC

47. Apologies for Absence

Apologies were received from Councillors A Bradnam, M Beuttell, SA Hart and S Tierney. Councillor G Wilson was in attendance as substitute for Councillor A Bradnam.

48. Declarations of Interest

No declarations of interest were declared.

49. Minutes of the Meeting held on 1 February 2023

Minutes of the meeting held on 1 February 2023 were agreed as an accurate record.

50. Review Actions and Recommendations from the previous meeting

Councillor Hogg asked if the Commissioner had any information with regard to the question asked at the previous meeting about the Deputy Police and Crime Commissioner. The Commissioner explained he did not have the information for the current meeting but would give the information consideration for a subsequent meeting.

The Chair thanked the Commissioner for his letter regarding the precept.

The Commissioner addressed points/questions raised at the previous meeting:

Domestic Homicide Reviews (DHRs) – This was ongoing and there would shortly be a government consultation to which the Panel would be able to add their views.

The Commissioner to report back on discussions and consultations regarding the future of adult and children's social care services and any changes this may have on policing – The Chief Constable was engaged with fellow chief executives across the county around a number of these areas as well as the OPCC Chief Executive through the Public Service Board.

Collaborative Opportunities – The Commissioner informed the Panel, alongside the usual collaborations, that there were further reviews were undertaken to ensure that every opportunity for a collaboration was taken.

51. Public Questions/Statements

There had been no submissions received that were in accordance with the Panel's Rules of Procedure.

52. Approach to Communications and Engagement

The Panel received details of the Police and Crime Commissioner's approach to communications and engagement. The Panel were recommended to note the contents of the report.

The Commissioner and his staff presented the information contained within the report to the Panel.

The Panel made comment, asked questions, and received responses from the Commissioner, and his staff, these included:

1. Councillor Jones enquired as to what a district day was and if there any would be held in Peterborough. Catherine Kimberley explained this had been a new approach to comms and engagement that had consisted of six district days. The Commissioner had met and talked to residents about local issues and visited local schools. Peterborough's district day was scheduled for 23 March 2023. A further round of district days would take place after the elections.
2. Councillor Wilson stated the report did not detail the results of the different work undertaken in the last year regarding reaching young people, serious violence, youth listening project etc, where would these be found. Catherine Kimberley explained outcomes were communicated via press releases, media interviews, radio interviews and via a monthly newsletter which allowed the public to read and receive communications via different methods. The Commissioner explained that surveys informed the Police and Crime Plan, and it was the Commissioner's role to listen to communities and act on its concerns, for example, anti-social behaviour, drugs, road safety, and speeding.
3. Councillor Hogg stated he did not think the web chat button on the website, was visual enough to the public, this could be seen as a barrier, and he would like to see the box larger with the words "live chat" across it to make it obvious to the public that it was a live chat box. The Commissioner explained that the website was nationally owned and run by the Metropolitan Police and therefore changes would not happen quickly, but stated he would ask the question.

4. Councillor Hogg stated that communications from the police needed to be positive to ensure already engaged residents were encouraged to continue communicating and reporting crime. The Commissioner agreed and stated some local policing teams had not used the correct language when sending out communications to the public, this he would take away and address with the Chief Constable.
5. Edward Leigh stated the Panel would like to support the Commissioner in seeing a plan of action from the Chief Constable on what his plans were to improve quality of communication. (Webchat, communicating role of intelligence, realistic expectations and build public confidence)
6. Councillor Jones asked how successful the Independent Custody Visitor Scheme and Scrutiny Panel applications had been and how well had this reached into the hard-to-reach communities. The Commissioner explained there had been a lot of interest and applications, but it had been a challenge to reach the hard-to-reach communities. Catherine Kimberley explained there had been a six-month campaign for the Scrutiny Panel to which there had been interest from more diverse people. The ICV (Independent Custody Visitors) campaign was currently running, and feedback could be brought to a later meeting.
7. Councillor Gilderdale asked about reaching the hard to engage groups, especially when those groups lost trust in the Police (women, those who had experienced sexual assault, people of colour). The Commissioner stated that public confidence had been knocked in policing due to recent abhorrent events which had resulted in significant police activity, particularly around violence against women and girls and police perpetrators. The Commissioner explained he had been personally briefed by the Deputy Police Constable on where the Constabulary and Professional Standards was with this, and public confidence/communications within policing formed part of this work.
8. Councillor Gilderdale stated that she wondered if there was some communications work that could be carried out to inform the public of how much of a distinction there was between the Commissioner and the Police, that both were two different entities with the Commissioner holding the Chief Constable to account. The Commissioner agreed, stating that many members of the public were unaware of the role of the Commissioner, or even of its existence but it was not just for the Commissioner but also for the wider community to disseminate the message and explain to the public what the role of the Commissioner was. Catherine Kimberley agreed this was a challenge but added that by educating the younger generation via schools, criminology departments, university criminology and sixth form colleges of the difference of the Commissioner's role and Chief Constable's role, this had started to filter through.
9. Edward Leigh stated that confusion was also created due to the Commissioner's logo being remarkably like the police logo. The Commissioner stated this was on the list to be rectified.
10. Councillor Count stated that the Commissioner's website also gave an authoritarian police stamp to it, due to the different blue hues used throughout and maybe this should be looked at too.
11. Edward Leigh asked how many contacts had been made with community leaders who represented minority and ethnic groups and how did the Commissioner plan on being able to contact further representatives. Catherine Kimberley OPCC stated the contact list was ever-growing and being updated monthly.
12. Edward Leigh explained that with the launch of the OPCC's own newsletter which allowed residents to select their own topics of interest, if the original pop-up box was missed on the webpage; then it could not be found again and therefore there was a need to have an obvious way of signing up to the newsletter, including the fact that this was not signing up to a generic/everything newsletter but a newsletter tailored to what the reader cared about. Catherine Kimberley explained there was a bespoke

page on the OPCC website that explained how the newsletter worked and how to sign up. A campaign was running to encourage residents to sign up to the newsletter in several different ways.

The Panel unanimously **AGREED** to **NOTE** the report.

The Panel made a recommendation for the Commissioner to report back to the Panel with a plan of action from the Chief Constable on what his plans were to improve the quality of communication; (webchat, communicating role of intelligence, realistic expectations and build public confidence).

53. Putting Communities First

The Panel received details of the Police and Crime Commissioner's approach to supporting problem solving of local issues of concern. The Panel were recommended to note the contents of the report.

The Commissioner and his staff presented the information contained within the report to the Panel.

The Panel made comment, asked questions, and received responses from the Commissioner, and his staff, these included:

13. Councillor Jones stated that the Commissioner's survey in July 2021 top five issues, aggressive, dangerous, and inconsiderate driving and parking featured everywhere yet did not appear in the remainder of the document; therefore, asked why and what was being done regarding these issues. The Commissioner explained road safety was within the documentation of the Community Safety Partnerships (CSPs) and the contract the OPCC had with the Problem-Solving posts. The Commissioner added that the scrutiny of CSPs was with the local authorities, with road safety being part of the remit and if Councillors had specific issues, they were entitled to raise these directly with the local CSP, as this was part of the policy.
14. Edward Leigh asked if all Councillors were aware they had that recourse to the CSPs. The Commissioner stated he would take this away and ask all CSPs to do this.
15. Councillor Ferguson stated it would be interesting to know how effective CSPs were in the other areas of the county as he had been surprised to learn that Huntingdonshire's CSP was defunct and not a priority although Councillor Ferguson was now trying to change this and would appreciate any help from the Commissioner to do this. The Commissioner stated he would be happy to meet at Huntingdonshire with the Community Safety Lead, he explained that Huntingdonshire took a different approach to the other CSPs and now there was an opportunity to rectify and reinvigorate the Huntingdonshire CSP.
16. Councillor Gilderdale stated that the Cambridge CSP worked well and the support from the Commissioner was much appreciated and thanked the Commissioner for his help. The Commissioner stated he had received feedback from Cambridge CSP, and it was working well, there was a 60% reduction in bike theft due to the work of the CSP.
17. Councillor Count commented that Fenland CSP worked well and had a great relationship with the OPCC, multi-agency partner Operation Luscombe had been successful.
18. Councillor Sharp explained that East Cambs CSP held community events, that were well attended and informative.

19. Edward Leigh stated that four of the six CSPs had accepted funding for the additional post with Peterborough and Huntingdonshire having refused; why had Peterborough refused. The Commissioner replied that Peterborough CSP felt they had this in place already and explained that Peterborough CSP was a mature, well-resourced, and well-working partnership, and he would continue to support them.

The Panel unanimously **AGREED** to **NOTE** the report.

54. Trust in Policing – Culture Statement

The Panel received an update on Cambridgeshire Constabulary's Culture Statement and their aim to build trust and confidence. The Panel were recommended to note the contents of the report.

The Commissioner and his staff presented the information contained within the report to the Panel.

The Panel made comment, asked questions, and received responses from the Commissioner, and his staff, these included:

20. Councillor Jones asked if Cambridgeshire was chosen as a pilot project. Jim Haylett, Chief Executive explained that it generated as an idea from within Cambridgeshire Constabulary.
21. Councillor Wilson asked for clarification that all staff and officers would be involved in the culture statement and as a result, would attitudes change, how would this benefit the public and how would the Commissioner monitor the results/improvements. The Commissioner explained it would be monitored through public satisfaction and public confidence with the constabulary. Jim Haylett explained there was a range of measure the Chief Constable would take, the integrity report due to the panel in July would expand on these. Satisfaction could be looked at via complaints or internally, whistleblowing; these could be measured.
22. Councillor Wilson asked the Commissioner if he was confident this would identify any staff/officers that exhibited behaviour relating to violence against women or not treating ethnic minorities fairly. The Commissioner explained that no one "thing" would pick up that activity, it would be a combination of different "things." There was a lot of proactive work being carried out with Cambridgeshire to root out "wrong doers" and dismiss them.
23. Edward Leigh asked would all staff/officers have to actively engage with the culture statement and not be able to opt out. The Commissioner stated that there would be no option to opt out but how staff/officers engage with it would be different.
24. The Commissioner stated that every single serving member of staff was being "washed through" the national system (re-vetted) which was ongoing through the Home Secretary presently. An update would be brought back to the Panel at a future date.
25. Councillor Count asked how the cultural statement would improve the lives of the public. The Commissioner explained that retention of staff was good for the public as it meant more police officers and more experience. Police performance also had an impact as it meant, were the police answering concerns, dealing with those concerns satisfactorily. The Commissioner stated that a workforce with a good culture would give a better service to the public.
26. Councillor Gilderdale stated that the Encompass Network in Cambridge had carried out a needs assessment and looked at which authorities they felt safest to approach and the result was they felt very unable to approach the police and maybe a cultural

statement within the police could change this; but needs assessments like these will illustrate whether any changes to the internal culture come through.

27. Edward Leigh stated that measuring the impact should include trust and confidence of the police, benchmarking Cambridgeshire against a police force without a culture statement. The Commissioner stated he would take the points raised away and speak to the Chief Constable.
28. Councillor Hogg stated the public who approached the police were looking for support and the need to feel valued. The Commissioner agreed with Councillor Hogg's statement.
29. Edward Leigh commented that the culture statement stated, "instead of work life balance, life balance should be a key point of focus..." and he did not think this made sense although he understood the sentiment of it; it would be useful for this to be changed into plainer language and made more explicit. The Commissioner stated that he agreed and would feed this comment back.

The Panel unanimously **AGREED** to **NOTE** the report.

55. Forward Plan (Final Year)

The Panel received an update on the approach for successfully delivering the Police and Crime Commissioner's Police and Crime Plan 2021-24. The Panel were recommended to note the contents of the report.

The Commissioner and his staff presented the information contained within the report to the Panel.

The Panel made comment, asked questions, and received responses from the Commissioner, and his staff, these included:

30. Councillor Jones asked if there was an update on the planned Business Community event that was postponed due to limited uptake. The Commissioner stated this event had been about the threat of cyber, heavily marketed and offered free and it was thought that local businesses would be eager to take up places; instead, it would now be looked at again and probably offered within another business event with the hope that it would have better take up. Councillor Jones asked if businesses saw the Commissioner or the Constabulary as the correct delivery of cyber security training. The Commissioner stated that it was delivered by Eastern Region Cyber Resilience Centre.
31. Councillor Wilson asked if the Panel should look at the Commissioner's Risk Register. Jim Haylett, Chief Executive, OPCC, stated that the two significant risk registers had not previously been to the Panel, the Constabulary's Risk Register, and the Joint Strategic Risk Register. Both the registers are seen by the Audit Committee and had been subject to internal audit reports within the previous eighteen months.
32. Councillor Wilson asked if the Commissioner had reviewed what lessons had been learnt from the covid pandemic and how these would affect the future. The Commissioner stated there had been a national public enquiry, but this was a generic question, and he would have to take it away. Catherine Kimberley added that the Public Sector Comms groups (countywide) had reviewed messaging etc and the results would be published shortly.
33. Councillor Count asked for clarification as to where biometrics in law enforcement had reached. The Commissioner stated he was the national lead for forensics and biometrics. The biometrics, DNA and fingerprints were fairly evolved now, which resulted in ethical questions regarding ancestral DNA databases being asked. Facial recognition, where and how it should be used was a big question; there was lots of

work nationally be carried out around this. Councillor Count offered the Panel as a board if needed for an ethical debate.

34. Edward Leigh asked if the funding for innovative domestic abuse perpetrator programmes had been agreed beyond March 2023 or if interim funding would keep the programme running. The Commissioner stated that an answer was expected imminently from the government. Jim Haylett added that two significant bids had been submitted, if either of these were unsuccessful, it would be problematic, there was a back-up plan that could be provided within existing resources, but this would only consist of a core model. The Commissioner added that the decisions had not yet been taken as to the scoping of the monies from the serious violence funding.
35. Edward Leigh asked if the Commissioner would explain what Implement the new Ministry of Justice Funding Strategy means. Cristina Turner, OPCC stated this was a new strategy that the Ministry of Justice had just published and the OPCC needed to work through this to ensure it aligned with their current work and make any adjustments if necessary.
36. Edward Leigh commented that the report stated “meetings held to discuss a nationwide standardised service to Fraud & Cyber Crime which will be introduced in April 2023”; and asked, what had changed to Action Fraud? The Commissioner explained that Action Fraud had been renamed, rebranded, and had a new focus on those that had not requested victim support; the Commissioner offered to come back to the Panel with more information if required.

The Panel unanimously **AGREED** to **NOTE** the report.

Edward Leigh asked the Commissioner when would be appropriate to receive a report on Vision Zero and asked would the Commissioner invite the lead of the Vision Zero Partnership to talk at the same meeting. The Commissioner asked if this request could be taken away; he was aware the County Council scrutinised the Partnership under their Highways scrutiny. Vision Zero were also undergoing some transition, recruiting for a new co-ordinator. The Commissioner stated he was happy to bring this back but could not commit to when this would be, but he was keen to do what he could for the Panel. Jim Haylett added that Vision Zero was a partnership and the OPCC funded the Co-Ordinator's post, but it was the multi-agency working that reported into the County Council; he was happy to take the request away for a discussion as to what the OPCC could provide to avoid duplication.

(At this point, the Police and Crime Commissioner and his staff left the meeting.)

56. Meeting Dates and Agenda Plan

DATES	ITEMS
<p>19 JULY 2023 - AGM 1:30pm Bourges/Viersen Rooms Town Hall Peterborough</p>	<p>Public Questions Review of Complaints Police and Crime Commissioner’s Annual Report Integrity in Policing Rules of Procedure/Panel Arrangements Cambridgeshire Police and Crime Panel Annual Report Administration Costs & Member Expenses Meeting Dates and Agenda Plan</p>

<p>13 SEPTEMBER 2023 1:30pm</p> <p>Civic Suite Huntingdonshire District Council</p> <p>Huntingdon</p>	<p>Public Questions</p> <p>Serious Violence Strategy</p> <p>Harm to Hope Drug Strategy</p> <p>High Harms Board</p> <p>Meeting Dates and Agenda Plan</p>
<p>29 NOVEMBER 2023 1:30pm</p> <p>Civic Suite Huntingdonshire District Council</p> <p>Huntingdon</p>	<p>Public Questions</p> <p>Commissioning and Grants</p> <p>OPCC – Forward Plan</p> <p>Meeting Dates and Agenda Plan</p>
<p>31 JANUARY 2024 1:30pm</p> <p>Civic Suite Huntingdonshire District Council</p> <p>Huntingdon</p>	<p>Public Questions</p> <p>Precept Report 2024/2025 (full meeting – given importance) OPCC – Forward Plan</p> <p>Meeting Dates and Agenda Plan</p>
<p>14 FEBRUARY 2024 1:30pm</p> <p>TBC</p>	<p>If needed (Veto)</p>
<p>13 MARCH 2024 1:30pm</p> <p>TBC</p>	<p>Public Questions</p> <p>Meeting Dates and Agenda Plan</p>

The meeting began at 1:30pm and ended at 3:30pm
CHAIRPERSON

ITEM	ACTION
<p>1. Approach to Communications and Engagement</p>	<p>The Panel unanimously AGREED to NOTE the report.</p> <p><i>The Panel made a recommendation for the Commissioner to report back to the Panel with a plan of action from the Chief Constable on what his plans were to improve the quality of communication; (webchat, communicating role of intelligence, realistic expectations and build public confidence).</i></p>

2. Putting Communities First	The Panel unanimously AGREED to NOTE the report.
3. Trust in Policing – Culture Statement	The Panel unanimously AGREED to NOTE the report.
4. Forward Plan (Final Year)	
5. Meeting Dates and Agenda Plan	The Panel NOTED the forthcoming meeting dates.

Vision Zero Update